

GO! Dough Q & A

The following are guidelines to help you understand about GO! Dough earned from Fall and Cookie Programs as it applies to camps and future council programs. If you have additional questions, please contact your regional Product Sales Associate.

GO! Dough is only good at face value and is non-transferrable in cash. NO REFUNDS.

GO! Dough may be applied to the following:

1. The cost of GSHPA Traditional Sleep Away Camp, Ranch Camp, and CIT training. **The maximum value of Dough that can be applied is \$250.**
2. GSHPA programs: Troop Adventure Camp, Foxfire, Backpacking, Trail Rides, STAR Center programs, Nature Explorers programs, aMAZE Weekends, Adventure Bound programs, Signature programs, and may be applied to Family Camp for the girl recipient ONLY.. **The maximum amount of dough that can be applied is \$250.**
3. Summer Travel programs, such as the Montana trip for 2015. The maximum amount of dough that can be applied is \$500.
4. The GSHPA council store in Harrisburg and phone orders, 1-877-920-1951. **Please refer to our website, www.gshpa.org, for current Council store hours*

*****Please note, GO! Dough cannot be used for online store purchases.**

*For more information on camps and programs, please visit www.gshpa.org.

GO! Dough may NOT be used toward the following:

1. Community Day Camps (formerly "Service Unit" Day Camps)
2. Troop and Community camping (formerly "Service Unit" camping)
3. Payment for family members for Family Camp
4. Destinations or Travel troops
5. Camp deposits
6. Online Store purchases
7. Badges, patches, and other earned or restricted awards and recognitions (i.e. items restricted to troop leader purchases).

GO! Dough **cannot** be used online for payment for Camps or Programs, for deposit payments for Camps or Programs, for family members to attend Family Camp, and is non-transferrable.

No refunds of cash or checks will be issued for credits of GO! Dough.

If GO! Dough is lost or stolen, it cannot be replaced.

Product Sales Dough cannot be shared or transferred from girl to girl.

GO! Dough earned has an expiration date of ONE YEAR from the date of issue by GSHPA. Once the card has expired, it will not be accepted by Council. **Additional restrictions may apply.**

Q- What is GO! Dough?

- A- GO! Dough is credit earned by girls through one of the Product Sale Programs and is issued by GSHPA in the form of a "Dough Card". Girls can apply earned GO! Dough Cards to GSHPA sleep-away camps and GSHPA signature programs, GSHPA Council shop in Harrisburg and by phone orders.

Q –When you say camp, does that include Community Day Camp?

- A- No. Community Day Camps are not considered GSHPA-sponsored camps. If you have questions about which camps you can apply credit to, please contact the Customer Support Services Department.

Q- What is considered a GSHPA program?

A- GSHPA-sponsored programs include any GSHPA-specific programs that have an individual per girl fee associated with them. These programs do not include Community-sponsored programs. Examples of GSHPA programs that can be paid for using GO! Dough include signature programs like Healthy Promise and Change It Up!, Adventure Programs (including, but not limited to Troop Adventure Camp and Backpacking), STAR Center programs, Nature Explorers programs, Foxfire House programs, Cadette-only aMAZE weekends, etc.

Q- How do I use the GO! Dough card to register for a program or camp?

A- Payments with “Dough Cards” can be made over the phone or by mail to Council. We recommend mailing the card only if the balance will be used in full. You may also bring the “Dough Card” in to the Harrisburg Service Center to make your program or camp payment in person. **Camp and program payments may not be made online.**

Q- Can I use the GO! Dough card towards my camp deposit?

A- No. GO! Dough may not be used as the deposit payment. We need the deposit to ensure your daughter’s spot for camp.

Q- If I already registered for camp, can I use my GO! Dough card toward that camp?

A- Yes and No. Yes, if you have a remaining balance. No, if the camp has been paid in full. GSHPA will not be issuing refunds.

Q- What if the program or camp is cancelled?

A- GO! Dough Cards containing the refund amount will be issued to the girl. And she must use the credit by the original expiration date.

Q- How can I find out my remaining GO! Dough card balance?

A- Look on the back of your card, and visit the website listed.

Q- What if my balance goes to zero on my GO! Dough card?

A- You may use a credit card or other acceptable payment method to pay for the remaining balance.

Q- Can I use my GO! Dough card to purchase items online at the GSUSA online shop?

A- No. GO! Dough card is issued by Girl Scouts in the Heart of Pennsylvania, therefore, it can only be used in the GSHPA council store in Harrisburg.

