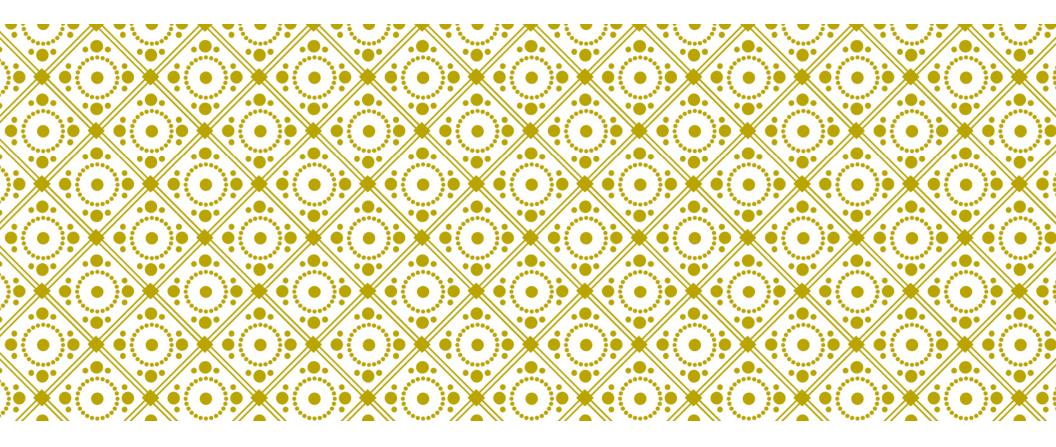


Girl Scouts in the Heart of Pennsylvania

REGIONAL GOVERNANCE MEETINGS

Spring 2015



BOARD CHAIR REPORT

Carolyn Warman

ANNUAL MEETING, SATURDAY, APRIL 25, 2015

9:00 a.m. – Registration

10:00 a.m. — Annual Meeting

Call to Order & Opening Flag Ceremony	Carolyn Warman; Girl Scout Troop
Greeting from Girl Scouts of the USA	Anna Maria Chávez, CEO, GSUSA
CEO Report	Jane Ransom, CEO, GSHPA
Gold Awardee	Sarah Sandkuhler
Financial Report	Dolly Lalvani, Board Treasurer
Quorum Report	Betsy Keefer, Board Secretary
Presentation of the Slate & ElectionsMeli	nda Ghilardi, Board Development Chair
Board Chair Report	Carolyn Warman, Board Chair
Remarks from New Board Chair	Veronica Longenecker, Chair-Elect
Adjournment & Closing Flag Ceremony	Carolyn Warman, Girl Scout Troop

UPDATED CHILD PROTECTION POLICIES

Child Abuse Protection Reporting Policy
Volunteer Background Check Policy
Financial Aid for new Background Checks

VOLUNTEER BACKGROUND CHECK POLICY

- •Members of the Board and all volunteers having direct contact with children are required to go through:
 - Prescreening for criminal and driving violations (GSUSA vendor)
 - State Police background check
 - ChildLine background check
 - FBI background check if lived in PA under 10 years
 - Volunteers playing purely a financial role and elected members of the Board's standing committees must go through a prescreening for criminal and driving violations

CHILD ABUSE REPORTING POLICY

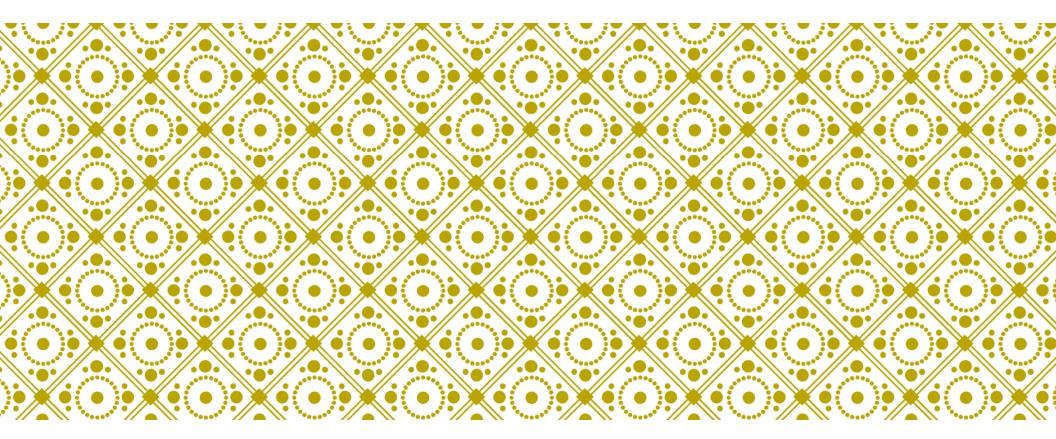
Volunteers and staff are required to:

- Report a reasonable suspicion of child abuse directly to ChildLine
- Also notify the CEO of any reasonable suspicion that child abuse is occurring during a GSHPA activity

FINANCIAL AID FOR NEW BACKGROUND CHECKS

Resolution:

Volunteers who qualify for GSHPA financial assistance will be able to apply for and receive financial reimbursement for the background checks required by the Commonwealth of Pennsylvania.

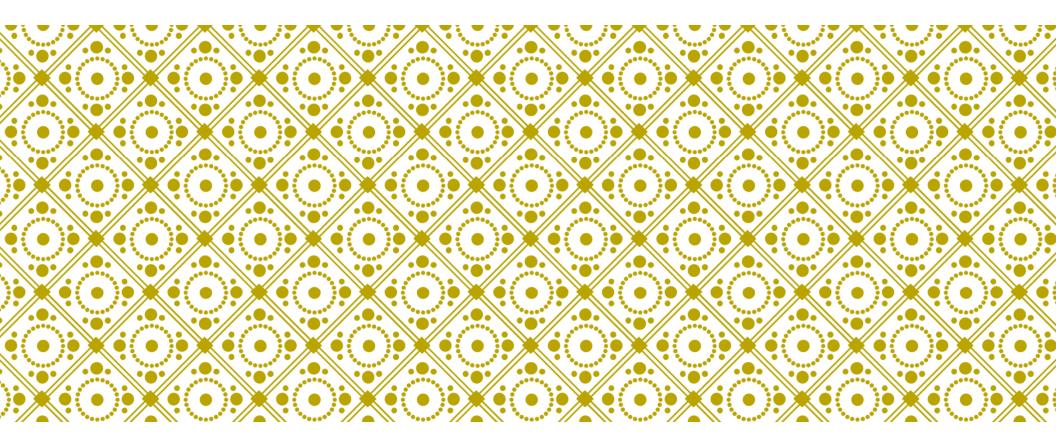


CEO REPORT Jane Ransom



PROGRAM MEMBERSHIP FINANCE FUND DEVELOPMENT PROPERTY

UPDATES



BOARD DEVELOPMENT COMMITTEE

FY15

DISTRIBUTION OF GIRLS BY REGION

North - 14%

Northeast - 22%

South - 29%

South Central - 28%

West -7%

CURRENT BOARD OF DIRECTORS BY REGION

	Billie Ingraham		
NORTH	Bonnie Burke		
NORTH	Robbie Soltz		
	Thom Klinger		Dolly Lalvani
NORTHEAST	Melinda Ghilardi		Karen Best
	Benetta Rapier	COLITI	Karen Snider
	Betsy Keefer	SOUTH	Kathy McCorkle
	Carolyn Warman		Lisa Watson
	Joan Mummert		Rogette Harris
SOUTH	Joanne Bankos		Stacy Klann
	Peggy Chown		
	Richard Frerichs		
	Tony Hernandez		
	Veronica Longenecker		

CURRENT BOARD DEVELOPMENT COMMITTEE BY REGION

NORTH	Bonnie Burke	
NORTHEAST	Melinda Ghilardi	
	Elizabeth Dellinger	
SOUTH	Beth Flaherty	
300111	Veronica Longenecker	
	Benetta Rapier	
SOUTH	Linda Hicks	
CENTRAL	Lori Alderman	
WEST	Barbara Sherlock	

SLATE OF BOARD OFFICERS

BOARD OFFICERS: Second Term ending in 2017		
NAME	POSITION	REGION
Dolly Lalvani	Treasurer	South Central
Betsy Keefer Completing Laura Muia's first term in 2015	Secretary	South

BOARD OFFICERS: First Term ending in 2017		
NAME	POSITION	REGION
Veronica Longenecker	Chair	South
Benetta Rapier	Vice Chair	South

SLATE OF AT-LARGE BOARD MEMBERS

Second Term ending in 2018		
NAME	POSITION	REGION
Tony Hernandez	At-Large	South
Joan Mummert	At-Large	South Central

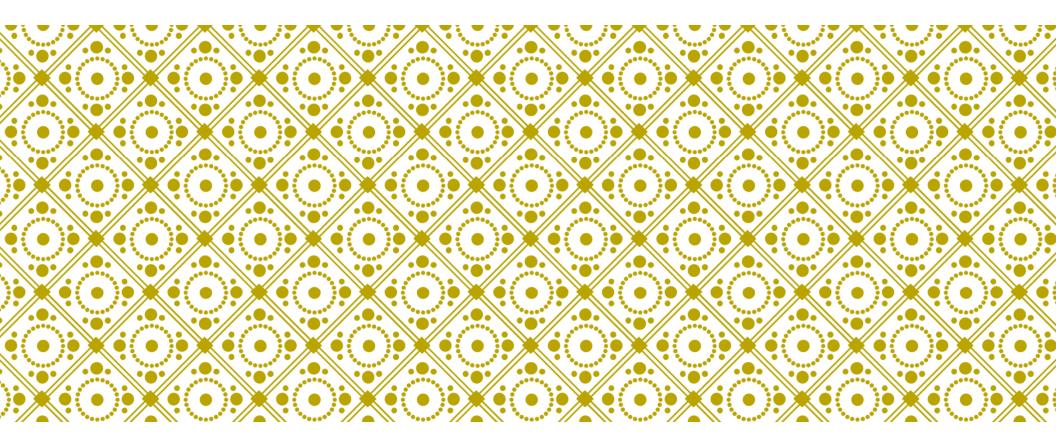
SLATE OF AT-LARGE BOARD MEMBERS

First Term ending in 2018			
NAME	EMPLOYER	CITY	REGION
Leslie Collins	Scranton Tomorrow	Scranton	Northeast
Deborah Kolsovsky	PNC Bank	Scranton	Northeast
Mary Kate Lambert	McCarthy Tire	Wilkes-Barre	Northeast
April Simpson, Esq.	McQuaide Blasko	State College	West
Yvette Willson, Esq.	Women's Resource Center	State College	West

BOARD DEVELOPMENT COMMITTEE SLATE

Second Term ending in 2017		
NAME	REGION	
Lori Alderman (At-Large Position)	South Central	

First Term ending in 2017		
NAME	REGION	
Lynn Bachstein	Northeast	
Karen Best, Chair	South Central	
Rich Frerichs	South	
Rogette Harris	South Central	
Roberta Soltz	North	
Marion Alexander (At-Large Position)	South Central	



STRATEGIC PLAN

FY16-FY18

OVERALL GOAL

By September 30, 2018, eight percent of the girls within the GSHPA footprint will be members of our council for at least two to three years and will have participated in Girl Scout programs of consistently high quality.

STRATEGIC GOAL #1: OFFER A CONSISTENT, HIGH QUALITY GIRL SCOUT EXPERIENCE TO THE GIRLS WE SERVE.

Strategic Objectives

- Assure that girls receive a well-rounded, outcome-based Girl Scout leadership experience which includes:
 - A Journey
 - An outdoor experience
 - Use of Girls Guide to Girl Scouts with appropriate awards
 - Participation in Cookie Sale
 - Participation in a GSHPA signature program

STRATEGIC GOAL #1, CONTINUED

- Continue developing outdoor programs and signature programs as distinctive GSHPA offerings
- Advance Girl Scout Teams as GSHPA's short term, flexible Girl Scout experience
- Make a multi-year commitment, with a \$250,000 annual expense budget, to providing outreach programs to low income girls where we determine the best opportunities to have a positive impact
- Establish an annual program evaluation system

STRATEGIC GOAL #2: INCREASE THE MARKET SHARE OF GIRLS IN OUR MEMBERSHIP.

Strategic Objectives

- •Focus recruitment resources on
 - K-5 age group
 - Geographic areas with largest markets of available girls

STRATEGIC GOAL #2, CONTINUED

- Improve membership diversity through recruitment focus in geographic areas with largest markets of available girls
- Assure that program delivery is consistent

STRATEGIC GOAL #3: STRENGTHEN TEAMWORK BETWEEN VOLUNTEERS AND STAFF IN ORDER TO IMPROVE THE QUALITY OF PROGRAM DELIVERY TO GIRLS.

Strategic Objectives

- Continue implementing the "Community" model which makes
 - working with girls the primary responsibility of volunteers
 - supporting volunteers and administration the primary responsibilities of staff

STRATEGIC GOAL #3, CONTINUED

- Align with the needs and expectations of new generations of volunteers by embracing digital tools for troop and volunteer management
- Review GSHPA's governance structure and assure that it is meeting our needs

STRATEGIC GOAL #4: ALIGN RESOURCES WITH MEMBERSHIP GOALS AND INVEST STRATEGICALLY TO REACH THEM.

Strategic Objectives

- Results of current operations (i.e., minus pension liability) will break even by FY18.
- Make strategic investments in support of achieving membership goals:
 - Marketing
 - Program Evaluation
 - Technology-driven troop and volunteer management tools
 - Planned Giving
 - Renovations for Harrisburg headquarters building
 - Outreach to low income girls

STRATEGIC GOAL #4, CONTINUED

- Research potential sources of new revenue
 - Property-based passive revenue (windmills, solar, etc.)
 - Council program fee
 - Non-troop girl participation in cookie sale
- Completely implement our Camp Development Plan and evaluate future needs in FY17-FY18



